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CHEMISTRY, FOOD AND DRUGS DIVISION
"Safeguarding and Promoting
the Public's Health"



**International Health Regulations
(2005)**
World Health
Organization

1. Access to Treatment

- 1.1 Every individual should be given impartial access to treatment or available lodging or appropriate medical and personal care based on individual needs, without considering his/her race, religion, gender, national origin or social class.
- 1.2 The right is limited where the service is not reimbursable by public sector or private resources.
- 1.3 Special consideration must be given to minors, the homeless and persons with disabilities.

2. Respect

- 2.1 You have the right to receive respectful treatment from providers of health care at all times and under all circumstances.
- 2.2 The right to fulfill your civic duty if your clinical condition permits.

3. Privacy and Confidentiality

You have a right to privacy with respect to your person and to information, such as is manifested in the following rights:

- 3.1 The right to refuse to speak to, or to see someone, including visitors and persons officially related to the hospital, but not involved directly in your treatment.
- 3.2 The right to be examined in installations designed to ensure privacy, visual and auditory isolation. This includes the right to request that a person of the same sex be present during certain parts of a medical examination or during treatment or procedures done by a professional of the opposite sex, as well as, the right not to remain exposed for more than is necessary for carrying out the procedure for which you were requested to undress.
- 3.3 The right to expect such privacy during toileting or bathing and other activities of personal hygiene, except as needed for patient safety or assistance.
- 3.4 The right to expect that every consultation or mention of your case is made discreetly and that there are no people present who are not directly involved in your treatment, without your consent.
- 3.5 The right to have your medical file read only by those directly involved in your treatment or those who supervise its quality, and by other persons only with your prior written authorization or that of your legal representative.
- 3.6 The right to expect that all communication and records pertaining to your treatment, including the provision for payment, is treated confidentially.
- 3.7 The right to be provided with the isolation and protection that are considered necessary for your personal and biological safety.

4. Personal Safety/Security

- 4.1 You have the right to expect reasonable security to the extent that the practices and installations of the health facility allow.
- 4.2 You have the right to be assured that your personal property will be secured.